

HealthyCT Participating Provider Update

November 3, 2016

HealthyCT Order of Rehabilitation

An order of rehabilitation was issued 11/1/16 by the Superior Court of the State of Connecticut naming Commissioner Wade HealthyCT's rehabilitator. This is the next progression in the orderly run-off of HealthyCT with the primary goal of protecting the policyholders. The Commissioner's oversight as Rehabilitator makes certain that the covered claims of HealthyCT members will continue to be paid under the terms of the policies and for the duration of those policies.

For individual policyholders, coverage remains in effect through December 31, 2016. For employers who renewed their year-long group plans on or before July 1, 2016, coverage for their workers can remain in effect until the end of their policy year, which could be until June 30, 2017. Customers must continue to pay their monthly premium to sustain that coverage and can continue to see their providers and fill their prescriptions with no interruption in service.

Pursuant to the Rehabilitation Order, HealthyCT will pay provider claims for all covered services rendered to a HealthyCT member. Providers are prohibited from balance billing members.

Under the terms of the Rehabilitation Order all contracted providers are enjoined from terminating their contractual relationship with HealthyCT without the Rehabilitator's and Court's consent.

Whether you are a former or current contracted or non-contracted provider of HealthyCT, the Rehabilitation Order prohibits you from pursuing a HealthyCT member for payments for health care goods and services that are covered by a HealthyCT insurance policy. The member is still responsible for any deductibles, non-covered services, or copayments.

If you are a provider and would like to speak to the Rehabilitator on urgent matters, please call HealthyCT at 855-208-1641 and you will be directed appropriately.

<http://www.healthyct.org/files/2016/11/Rehabilitation-Order.pdf>